Automatic Transmission

Electronic Core Form Instructions – Warranty Repair

1. Use this procedure to print a copy of the Warranty A/T on-line order form. (Warranty A/T orders are retained on the Interactive Network for 30 days):

    - On the top i*N* main menu, click on **Service**
    - On the left menu, click on **Transactions**
    - Click on **Advanced Search** – change the From and To dates to the date range you need
    - Click on **filtered by Service**
    - Click on **Warranty A/T Order**
    - Click on the **VIN** to display the Warranty A/T order form
    - Click the **Print** icon (top right corner of screen) to print a copy of the Warranty A/T order

2. Use this procedure to print a copy of the Core Return Update Acknowledgement:

    - On the top of the i*N* main menu, click on **Parts**
    - Click on **Returns and Surplus** then select **Warranty A/T Core Return**
    - Click on the **VIN** you are returning to display the Update Core Return Information screen
    - Enter the core serial number, then click on **Submit**
    - Click the **Print** icon (top right corner of screen) to print a copy of the Core Return Update Acknowledgement

3. If you answered **YES** to the question "Strain the ATF through a paint strainer; is the ATF contaminated?", then seal the paint strainer in a plastic bag.

4. Fill out the Warranty Parts Return tag and attach it to the transmission core.

5. Enclose the Warranty A/T Order form, the Core Return Update Acknowledgement and the paint strainer in the Core Return envelope.

You will be charged $50.00 if the transmission core is returned without the Warranty Parts return tag, the Warranty A/T Order form, the Core Return Update Acknowledgement and the contaminated paint strainer.

If you return a core that shows no trouble found (NTF) on both a dynamometer run and a teardown/inspection, your warranty claim will be debited a diagnostic charge of $1,000.00. You will not be credited for the return core, nor will it be sent back to you; it becomes the property of American Honda.